

# case study

## Tucker Operating Company - Roger Hobbs, controller

### summary:

Needed a way to save time on doing distributions without having to change accounting systems

### product:

Disbursement and JIB Manager Integrated Edition (DMIE)

### problem:

Tucker Operating Company processes disbursements for close to 1,000 owners in several companies. The company used QuickBooks for their accounting and needed something that would allow them to stop double-entering data and be easy to train its users on.

### solution:

Since Tucker Operating Company didn't want to give up using QuickBooks as their accounting system, the Disbursement and JIB Manager Integrated Edition allowed Tucker Operating Company to keep their QuickBooks program and directly integrate it with SherWare's distribution software. The software also was easy-to-use, which saved the company from having to take weeks to train their users on a new system.

### result:

"We have saved time and money since we weren't required to change our entire accounting software," said Roger Hobbs, controller at Tucker Operating Company. "Short training and understandable layout provided our users to learn quickly. It was more than just adding software, it actually cut our time since the last software was not integrated with QuickBooks.

"SherWare provides a really sound product at a reasonable cost," he said. "What I have asked potential clients that call me for references for SherWare usually include: 'What software are you running?' Normally the answer to that question is QuickBooks. I then ask 'How long have you been on QuickBooks and do you really want to change your accounting software?'

"Are they looking for an inexpensive software attachment that requires minimal training of staff? They have great customer support, the layout is easy to understand and SherWare looks to customers for input for improvement instead of shoving out a product that you just have to live with."